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Judith A. Riley, J.D.

5909 Northwest Expressway, Suite 101
Oklahoma City, OK 73132

July 15, 2009

2003-297-C
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VIA EXPRESS MAIL

Public Service Commission of
South Carolina
Saluda Building
101 Executive Center Drive
Columbia, SC 29210
(803) 896-5125

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PUBLIC SERVICE
COMMISSION

RE: Service Quality Report – 2nd Quarter 2009

Attached please find the 2nd Quarter 2009 Service Quality Report for the following named telecommunications providers.

EveryCall Communications, Inc.
Tennessee Telephone Service, LLC
d/b/a Freedom Communications USA, LLC

If you need further information, or if you have questions, please contact me at (405) 755-8177 ext. 25, or by email at amckay@telecompliance.net

Sincerely,

A handwritten signature in cursive script, appearing to read "Alicia G. McKay", with a long horizontal flourish extending to the right.

Alicia G. McKay
Regulatory Agent

Enclosure

SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT
SOUTH CAROLINA OPERATIONS

COMPANY NAME

Tennessee Telephone Service, LLC

QUARTER / YEAR

2nd ___ / 2009 _____

Month:	APR	MAY	JUNE
Number of Customer Access Lines	<u>371</u>	<u>441</u>	<u>450</u>
Trouble Reports / Access Line (%)	<u>16/4%</u>	<u>24/5%</u>	<u>24/5%</u>
Customer Out of Service Clearing Times (%)	<u>100%</u>	<u>100%</u>	<u>100%</u>
New Installs Completed w/in 5 Days (%)	<u>100%</u>	<u>99%</u>	<u>100%</u>
Commitments Fulfilled (%)	<u>100%</u>	<u>99%</u>	<u>100%</u>

Comments / Explanations: _____

Person Making Report / Contact Information: Pearl Lombardo

615-229-2137 pearllombardo@freecomusa.com